

- [TCO]: Explain? Factors
 - [Factor 1]: Explain? EG
 - [Factor 2]: Explain? EG
- [Assumptions]: Define
- [Steps for TCO]: Explain
- [TCOS]: For server factors?
- [ACS professional conduct/values]: List?
 - [Value 1]: Explain
 - [Value 2]: Explain
 - [Value 3]: Explain
 - [Value 4]: Explain
 - [Value 5]: Explain
 - [Value 6]: Explain
- [Ten commandments of computer ethics]: List (6)